Jalif E. Vazquez Melendez

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Education

Full Sail University   Orange Park, FL
Bachelor's Degree In Computer Science, Mayor in Cyber Security   *Jan. 2023 – June 2026*

Full Sail University   Orange Park, FL
Associate's degree in Information Technology   *Jan. 2023 – June 2024*

Experience

Information Technology Help Desk Tier II Technician   July 24 – Present
Telemedik Innova   *Guaynabo, PR*

- Provide advanced technical support for hardware and software issues
- Monitor and ensure that the company's data backups are executed as scheduled
- Provide reports on the findings to maintain data integrity and security
- Manage help desk tickets by documenting incidents prioritizing based on urgency
- Conduct user training on software and hardware prioritizing availability
- Develop instructional materials to enhance user proficiency and satisfaction

Loan Officer Translator   Jul. 2020 – April 2024
Village Capital and Investment   *San Juan, PR*

- Assisted loan officers in processing and managing loan applications
- Ensured accurate documentation and adherence to regulatory guidelines
- Translated financial documents and communications between English and Spanish
- Facilitated a wider understanding of technical terms for multilingual clients
- Conducted research to verify information and assisted in preparation of loan proposals and reports

Projects

Network Implementation and Project Management | *Network Design, Infrastructure Optimization*   Aug. 2023

- Law Firm Business Network Implementation and Project Management
- Encompassed critical elements such as designing and configuring an IP network
- Establishing user login and password systems, creating a network topology diagram
- Focusing specifically on hardware and software requirements for the project scope

Law Firm LAMP Stack | *Web Dev, Linux System Admin, Apache HTTP Server, MySQL, PHP*   Jan. 2024

- Four week proof of concept showcased my proficiency in designing and deploying a LAMP stack web application
- Tailored planning to meet the specific needs of a law firm, effectively enhancing their operational processes
- Provided a secure and efficient platform for document management, client communication, and case tracking

Technical Skills

Languages: Python, MySQL, HTML, CSS
Operating Systems: Rocky, CentOS, Ubuntu, Kali, MacOS, Windows, Windows Servers
Frameworks: Node.js, WordPress, PyTorch, Django, Laravel
Developer Tools: Git, Docker, Visual Studio Code, Visual Studio, PyCharm
Tools: Nmap, Nikto, Metasploit, WireShark, Owasap, Nessus, Shodan, CyberChef